Advisory Board Meeting Minutes

The Residential Ratepayers Advisory Board ("the Board") held a meeting on August 9, 2004 in the new building of the Office of Consumer Advocate. The meeting started at 2:10 p.m.

Present for the Board were:

Ed Brueggemann, Chair Larry Kelly, Co-Chair Richard Stonner Rick Russman Otis Perry Ross Doer

Present for the Office of Consumer Advocate ("OCA") were:

Anne Ross, Consumer Advocate Kenneth Traum, Assistant Consumer Advocate Christina Martin, Legal Assistant

The meeting began with a motion to approve the minutes of the July 12, 2004 Board Meeting. Motion seconded and approved.

Otis had asked about the minutes of the Closed Session. He feels they should be separate and kept Closed until the next meeting where we can vote to Open them. The board agreed.

Agenda:

Anne explained that she would like an evaluation of the office and of her performance as the Consumer Advocate. She suggested having a subcommittee of the board interview agencies that we work with as well as the staff here at the OCA and possibly the utilities and Commissioners. Ross explained that the public may not be a good place to go because the people don't understand what we do here and just see the rates go up. Ed thinks the board would be the ones who evaluate the OCA's performance and effectiveness. Larry thinks the board should sit with the staff informally and have a document to go by, an informal document that lists what she wants to evaluate and such. Ed suggested we put it on the agenda for the next meeting. Ann will put together an informal document to go by and give the board a better idea of what she wants.

Ken explained the interplay between the two PSNH dockets. Anne gave the board a brief overview of the meeting she had with Ray Burton. Larry said he will talk to Ray and invite Anne to explain what the Commission did in the PSNH dockets.

Addendum:

Ken explained that PSNH is going forward with the Schiller conversion even though they have not had a ruling from the Court. Rick asked if it is safe to say that the court will not overturn the

decision. Anne believes if there was much of a doubt PSNH wouldn't go ahead and start the conversion.

Anne briefly gave an update on the Kearsarge Telephone Docket.

Larry asked what was going on with EAP. Ken explained Susan Weiss-Alexant had been covering it for the office and now Ken needs to get caught up. Ken understands that a meeting is to be set for the Electric Restructuring Oversight Committee to discuss the future of the system benefits charge funding for EAP.

There was some discussion regarding Fryeburg and the water quality as well as the water logs that were sent in.

A motion to Open the Closed Session minutes was seconded and approved.

The next meeting will be September 13, 2004.

The meeting adjourned at 3:10.